Marketing Assistant User Role



Following is a description of the "Marketing Assistant" user role and their permissions. Contact your iConnect admin to have a Marketing Assistant assigned to your account:

1. Marketing Assistants may:

Marketing Assistants, may not:

- a. Change their own password
- b. Manage their own "Tasks"
- c. Impersonate assigned Users
- a. Create Mortgage Insights presentations
- b. Download lists
- c. Market from their own account
- d. Manage Tasks assigned to person they are impersonating.
- e. Change user Passwords

2. Marketing Assistant will have impersonation privileges

- a. A Loan Officer can view who their marketing assistant is in their profil
- b. Only one Marketing Assistant per Loan Officer
- c. Loan Officers are Unassigned if Marketing Assistant is Terminated, made inactive, or switched to a different User role.



3. Assigned Loan Officers appears in "Marketing Assistant User Selection" area. Clicking on a User's last name takes you to "Impersonation."



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4. "Marketing Assistant" may discontinue "Impersonation," of that User by clicking on the green bar.

Impersonation Active - Click Here Return to User Management

My Account

Personal Information * First Name: Jennifer * Last Name: Yost Linkedin Link: https://www.facebook.com/alliedmg

- 5. Marketing Assistant, when impersonating a User, may:
 - a. Initiate Marketing Campaigns
 - b. Manage Marketing Campaigns
 - c. Add Marketing Partners
 - d. Upload Lists

Suffix:

- e. Add Contacts/Leads
- f. Delete Contacts/Leads
- g. View Loan Detail