



The click to call feature is a system that allows for a loan officer to place a call directly from the site, using the phone number of a Lead.

STEP 1: Login to iConnect.

- Login to: https://www.afniconnect.com/secure/login.aspx
- Don't know your username/password? Email: iConnect@afncorp.com

STEP 2: Set Up Click to Call.

- Click on the Leads tab
- Select Notification Settings



• On #2, choose the number you want and click on **Verify Number for Caller ID**. Your phone will ring and a verification number will appear on #3.



 Are your phone numbers are incorrect? At the top, go to Welcome [your name] >> My Account and enter in your correct number.

STEP 3: Decide whether you want to get a text, email, or call when a new Lead gets inputted into your account.

• Check the corresponding check box and enter in a number if you choose option 4-5.

4	☐ Text me when I get a new Lead to this number:
5	Email me when I get a new Lead to this address:
6	Call me and conference in the lead when I get a new Lead. (Uses phone number in step number 1.)

• Click **SAVE** when done.

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